

#1

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, July 26, 2019 7:59:54 AM
Last Modified: Friday, July 26, 2019 8:02:19 AM
Time Spent: 00:02:25
IP Address: 75.91.121.242

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Q1 What agency do you represent?

Live Oak Animal Control

Q2 What County is your agency located within?

Suwannee

Q3 Does your agency have written Policy and Procedures, Standard Operating Procedures, written processes, official written instructions, or anything else regarding enforcement?

Other (please specify):
Not so much an SOP however city code ordinances

Q4 We are specifically looking for if your agency has anything in writing, and if not, why?

I have to go by state and city law. There is no SOP

Q5 If your agency does have written guidance, who is involved in creating, writing, approving, and finalizing?

NA

Q6 We are also requesting agencies who are willing to share any of their written enforcement procedures, policies, etc., to provide copies. This can include dangerous dog investigations, nuisance complaint investigations, cruelty/neglect investigations, animal bite/attack investigations, noise complaint investigations, breeder violations, county licenses or rabies complaints, etc. Can we contact you or someone else directly to obtain copies?

Other person / department (please specify):
Would love to be emailed some SOP from other agencies

Collier County Domestic Animal Services

Q7 Thank you for participating! Can we contact you directly if we have more questions?

Name	Jennifer Burleson
Title	Animal Control Officer
Phone Number	3863643736
Email address	jburleson@cityofliveoak.org

#2

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, July 26, 2019 8:47:29 AM
Last Modified: Friday, July 26, 2019 8:49:48 AM
Time Spent: 00:02:19
IP Address: 66.165.177.7

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Q1 What agency do you represent?

Miami-Dade County

Q2 What County is your agency located within?

Miami-Dade County

Q3 Does your agency have written Policy and Procedures, Standard Operating Procedures, written processes, official written instructions, or anything else regarding enforcement?

Yes

Q4 We are specifically looking for if your agency has anything in writing, and if not, why?

Respondent skipped this question

Q5 If your agency does have written guidance, who is involved in creating, writing, approving, and finalizing?

Respondent skipped this question

Q6 We are also requesting agencies who are willing to share any of their written enforcement procedures, policies, etc., to provide copies. This can include dangerous dog investigations, nuisance complaint investigations, cruelty/neglect investigations, animal bite/attack investigations, noise complaint investigations, breeder violations, county licenses or rabies complaints, etc. Can we contact you or someone else directly to obtain copies?

Yes

Collier County Domestic Animal Services

Q7 Thank you for participating! Can we contact you directly if we have more questions?

Name	Sean Gallagher
Title	Enforcement Supervisor
Phone Number	786-256-2849
Email address	sgallag@miamidade.gov

#3

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, July 26, 2019 12:10:23 PM
Last Modified: Friday, July 26, 2019 12:12:16 PM
Time Spent: 00:01:52
IP Address: 75.112.158.2

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Q1 What agency do you represent?

City of New Smyrna Beach Animal Control

Q2 What County is your agency located within?

Volusia County

Q3 Does your agency have written Policy and Procedures, Standard Operating Procedures, written processes, official written instructions, or anything else regarding enforcement?

No

Q4 We are specifically looking for if your agency has anything in writing, and if not, why?

I am the only ACO so I do everything myself, and since the day I was hired there was none.

Q5 If your agency does have written guidance, who is involved in creating, writing, approving, and finalizing?

Respondent skipped this question

Q6 We are also requesting agencies who are willing to share any of their written enforcement procedures, policies, etc., to provide copies. This can include dangerous dog investigations, nuisance complaint investigations, cruelty/neglect investigations, animal bite/attack investigations, noise complaint investigations, breeder violations, county licenses or rabies complaints, etc. Can we contact you or someone else directly to obtain copies?

Respondent skipped this question

Collier County Domestic Animal Services

Q7 Thank you for participating! Can we contact you directly if we have more questions?

Name	Megan Wilk
Title	Animal Control Officer
Phone Number	386-410-2873
Email address	mwilk@cityofnsb.com

#4

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, July 26, 2019 3:39:57 PM
Last Modified: Friday, July 26, 2019 3:42:57 PM
Time Spent: 00:02:59
IP Address: 66.165.177.8

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Q1 What agency do you represent?

Miami-Dade Animal Services Department

Q2 What County is your agency located within?

Miami-Dade County

Q3 Does your agency have written Policy and Procedures, Standard Operating Procedures, written processes, official written instructions, or anything else regarding enforcement? **Yes**

Q4 We are specifically looking for if your agency has anything in writing, and if not, why?

We do have SOPs in Writing

Q5 If your agency does have written guidance, who is involved in creating, writing, approving, and finalizing?

All Levels of Management Staff. With a review period for employees to ask questions or make suggestions

Q6 We are also requesting agencies who are willing to share any of their written enforcement procedures, policies, etc., to provide copies. This can include dangerous dog investigations, nuisance complaint investigations, cruelty/neglect investigations, animal bite/attack investigations, noise complaint investigations, breeder violations, county licenses or rabies complaints, etc. Can we contact you or someone else directly to obtain copies? **Yes**

Collier County Domestic Animal Services

Q7 Thank you for participating! Can we contact you directly if we have more questions?

Name	Alex Muñoz
Title	Director
Phone Number	3054187188
Email address	vargasa@Miamiidade.gov

#5

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, July 30, 2019 9:33:21 AM
Last Modified: Tuesday, July 30, 2019 9:34:35 AM
Time Spent: 00:01:14
IP Address: 198.140.240.10

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Q1 What agency do you represent?

Osceola County Animal Services

Q2 What County is your agency located within?

Osceola

Q3 Does your agency have written Policy and Procedures, Standard Operating Procedures, written processes, official written instructions, or anything else regarding enforcement?

Yes

Q4 We are specifically looking for if your agency has anything in writing, and if not, why?

Respondent skipped this question

Q5 If your agency does have written guidance, who is involved in creating, writing, approving, and finalizing?

Director, Field Operations Supervisor, Senior Officers

Q6 We are also requesting agencies who are willing to share any of their written enforcement procedures, policies, etc., to provide copies. This can include dangerous dog investigations, nuisance complaint investigations, cruelty/neglect investigations, animal bite/attack investigations, noise complaint investigations, breeder violations, county licenses or rabies complaints, etc. Can we contact you or someone else directly to obtain copies?

Yes

Collier County Domestic Animal Services

Q7 Thank you for participating! Can we contact you directly if we have more questions?

Name	Kim Staton
Title	Director
Phone Number	4077428000
Email address	Kim.Staton@oseola.org

#6

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, July 30, 2019 11:12:39 AM
Last Modified: Tuesday, July 30, 2019 11:15:54 AM
Time Spent: 00:03:15
IP Address: 99.181.62.143

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Q1 What agency do you represent?

Best Friends Animal Society

Q2 What County is your agency located within?

National

Q3 Does your agency have written Policy and Procedures, Standard Operating Procedures, written processes, official written instructions, or anything else regarding enforcement? **Yes**

Q4 We are specifically looking for if your agency has anything in writing, and if not, why?

In the Humane Animal Control manual, you will find a road map for progressive, community-based animal care and control. Best Friends Animal Society has assembled a collection of descriptions of our country's most successful lifesaving programs, written by those who helped make them possible. Whether you're a municipal employee new to this field or a seasoned veteran, we hope that this publication will empower you and your agency to expand the level of service you bring to the people and animals in your community. While not every approach and opinion presented in this guide adhere perfectly to Best Friends' philosophy, the underlying values and shared commitment to saving dogs' and cats' lives are universal. And our hope is that this publication will help you better examine your own programs with an eye toward increasing animal welfare while fostering public safety and community harmony. And yes, we can do both at the same time.

Q5 If your agency does have written guidance, who is involved in creating, writing, approving, and finalizing?

Compiled from animal control/field officers across the country. I'm also happy to connect you with our Field Outreach Director, with over 30 years of field experience, to discuss written versus non-written policies and when/when to not implement them. Check it out here: https://resources.bestfriends.org/article/humane-animal-control-manual?_ga=2.2751984.1999088456.1564499029-1495712606.1547753332

Collier County Domestic Animal Services

Q6 We are also requesting agencies who are willing to share any of their written enforcement procedures, policies, etc., to provide copies. This can include dangerous dog investigations, nuisance complaint investigations, cruelty/neglect investigations, animal bite/attack investigations, noise complaint investigations, breeder violations, county licenses or rabies complaints, etc. Can we contact you or someone else directly to obtain copies? **Yes**

Q7 Thank you for participating! Can we contact you directly if we have more questions?

Name	Emily Park
Title	Southeast Regional Specialist
Email address	emilyp@bestfriends.org

#7

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, August 02, 2019 11:38:31 AM
Last Modified: Friday, August 02, 2019 11:42:04 AM
Time Spent: 00:03:32
IP Address: 151.132.206.250

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Q1 What agency do you represent?

Palm Beach County Animal Care and Control

Q2 What County is your agency located within?

Palm Beach County

Q3 Does your agency have written Policy and Procedures, Standard Operating Procedures, written processes, official written instructions, or anything else regarding enforcement? **Yes**

Q4 We are specifically looking for if your agency has anything in writing, and if not, why?

We have extensive written policies and procedures

Q5 If your agency does have written guidance, who is involved in creating, writing, approving, and finalizing?

The immediate supervisors are responsible for drafting and keeping them accurate. The director signs off on them, making them official.

Q6 We are also requesting agencies who are willing to share any of their written enforcement procedures, policies, etc., to provide copies. This can include dangerous dog investigations, nuisance complaint investigations, cruelty/neglect investigations, animal bite/attack investigations, noise complaint investigations, breeder violations, county licenses or rabies complaints, etc. Can we contact you or someone else directly to obtain copies? **Yes**

Collier County Domestic Animal Services

Q7 Thank you for participating! Can we contact you directly if we have more questions?

Name	David Walesky
Title	Operations Manager, Field Services
Phone Number	561.233.1212
Email address	dwalesky@pbcgov.org
