



# Florida Animal Control Association

## FACA Member Needs Your Help!

---

### *Collier County Domestic Animal Services*

**The following is a Support Survey, initiated at the request of a FACA Member Agency. Please take a few minutes to click on the following link and answer a few questions: [Member Support \[report.mnb.email\]](mailto:Member_Support@report.mnb.email)**

Hello everyone,

Collier County Domestic Animal Services would like input from other agencies regarding staffing levels, field coverage, and on-call Animal Control Officer field responses.

Agency Name?:

County where located?:

How many certified Animal Control Officers does your agency have who respond to animal related complaints and investigations in the field? Please include field officer and investigators (bite, cruelty, dangerous dog, etc.)?

How many activities/complaints, including follow-ups, did officers respond to during your last fiscal or calendar year?

What is the population and geographical size of the area that you serve, if known?

What hours and days are officers physically scheduled on the road, responding to complaints and requests for service?

Does your agency utilize on-call for afterhours, weekends, and/or holidays? If so, what hours and/or days are officers placed in an on-call status?

If your agency utilizes on-call, how are officers scheduled for on-call shifts and are they provided stand-by, on-call pay, or regular shift pay?

If your agency utilizes on-call, what types of calls are they required to respond to (ex. Request from LEO, injured animals, public safety, etc.)?

Does your agency have a written procedure and/or process regarding on-call scheduling or responses? If so, are you willing to share?

Darcy Andrade  
Director

*Domestic Animal Services Division*  
7610 Davis Blvd  
Naples, FL 34104