Agency Information

* 1. Address

Name	
Company	
Address	
Address 2	
City/Town	
State/Province	
ZIP/Postal Code	
Email Address	
Phone Number	

Profile of Your Agency

* 2. What is the area of your responsibility? (Which County or Municipality)

* 3. How many cities/municipalities are within your service area?

* 4. What is the total square miles of your service area?

* 5. What is the estimated human population of your service area?

[   ]

* 6. What is the estimated number of households within your service area?

[   ]

* 7. What is your estimated dog and cat population?

Please use the following AVMA formula:

Dogs:
Number of dogs = 0.584 x total number of households in your community

Cats:
Number of cats = 0.638 x total number of households in your community

Dogs	[ ]
Cats	[ ]
Total	[ ]

* 8. Within which government department does your agency report to?

○ Police / Sheriff

○ Health Department

○ Public Safety

○ Code Enforcement

○ Parks and Recreation

○ Stand Alone

Other (please specify)

[   ]

* 9. Please select the option that best describes how your agency shelters animals:

◯ You operate your own shelter

◯ You contract with another agency to provide shelter for animals

◯ You have no shelter or contract

Other (please specify)

[ ]

* 10. What is the square footage of your shelter?

[ ]

* 11. How many different shelters or facilities does your agency operate?

[ ]

* 12. Do you have mobile units that you use for any of the following? (check only those that apply)

☐ N/A

☐ Offsite adoptions

☐ Offsite Spay / Neuter

☐ Offsite vaccination clinics

☐ Outreach / Education

☐ Other (please specify)

[ ]

* 13. How many other shelters are within your geographical area?

Number of Open Admission

[ ]

Number of Limited Admission

[ ]

* 14. What was your agencies annual budget for 2017?

[ ]

* 15. How much funding did you receive from each of these areas:

General tax dollars

Pet License Tag sales

User fees (impound fees, adoption fees, etc.)

Contracts with other communities/government entities

Citations

Grants

Other sources (please specify)

* 16. How much did you spend on each of these areas:

Operations

Personnel

Vehicle expenses

Capital

* 17. If you contract with another agency to provide sheltering for your animals, how much do you pay per animal?

2017 Super Survey

Agency Staffing

* 18. How many employees do you have?

Total Full Time

Total Part Time

Total on Contract

* 19. How many of each position type do you have?

Animal Control Officers	
Investigators / Cruelty	
Investigators / Dangerous Dogs	
Wildlife Officer	
Licensing / Compliance	
Dispatch Staff	
Clerical Staff	
Shelter Staff	
Education / PR Staff	
Veterinarians	
Certified Veterinary Technicians	
Non-Certified Veterinary Assistants	
Supervisory Staff	
Other Position Titles:	

* 20. What is the starting salary for each position type that you have?

Animal Control Officers

Investigators / Cruelty

Investigators / Dangerous Dogs

Wildlife Officer

Licensing / Compliance

Dispatch Staff

Clerical Staff

Shelter Staff

Education / PR Staff

Veterinarians

Certified Veterinary Technicians

Non-Certified Veterinary Assistants

Supervisory Staff

* 21. Is any part of your agency unionized, if so how many positions are included?

* 22. Are pre-exposure rabies prophylaxis provided to employees?

☐ Shelter Workers

☐ Customer Service Workers

☐ Animal Control Officers

☐ Veterinarians

☐ Not Provided to Anyone

Other (please specify)

* 23. How many active volunteers do you have?

* 24. How many active foster parents do you have?

[   ]

Field Services provided

* 25. How many unique field complaints did your agency respond to?

[   ]

* 26. How many individual responses had to be made to those complaints?

[   ]

* 27. How many civil citations were issued and/or how many offenses were cited in FY2017?

[   ]

* 28. How do you process the civil citations issued by your animal control officers?

○ Clerk of Courts

○ Code Enforcement Hearing Officer or Board

○ Other (please specify)

[   ]

* 29. Is your agency authorized to seize animals under FSS 828.073?

○ Yes

○ No

* 30. How many animals were seized as being found in distress or otherwise part of animal cruelty investigations?

Dogs	[ ]
Cats	[ ]
Other	[ ]

* 31. Does your agency conduct animal cruelty investigations?

How many cruelty / neglect complaints were responded to?	
How many cases were filed with the State Attorney's Office for prosecution?	
How many cases did the State Attorney's Office pursue?	

* 32. How many animal bites were reported in your jurisdiction?

Dogs	
Cats	
Other	
Total	

* 33. Does your agency enforce local Ordinances?

○ Yes

○ No

* 34. Does your Ordinance address the following? (check only those that apply)

☐ Dangerous dog

☐ Nuisance

☐ Cat at large

☐ Dog at large

☐ Exotics

☐ Livestock

☐ Cruelty / neglect

☐ Barking nuisance

☐ Bite investigation

☐ Rabies quarantine

* 35. Does your agency provide rescue for injured animals? (check only those that apply)

☐ No

☐ Domestic

☐ Native wildlife

☐ Exotics

☐ Livestock

* 36. Does your agency provide services for livestock? (check only those that apply)

☐ No

☐ Sheltering

☐ At Large

☐ Cruelty / Neglect Investigations

☐ Other (please specify)

[   ]

* 37. Does your agency pick up dead animals? (check only those that apply)

☐ No

☐ Strays

☐ Owned

☐ Domestic

☐ Wildlife

☐ From Citizens

☐ From Roadways

☐ From Veterinarians

* 38. For what circumstances will you set traps for domestic animals?

[   ]

* 39. For what circumstances will you set traps for wildlife?

[   ]

* 40. Do you provide traps to the public:

Yes or No

Do you charge a rental
fee, if so how much?

Do you collect a
refundable deposit, if so
how much?

41. Do you issue permits and conduct inspections for any of the following? (Check only those that apply)

☐ Cat kennels

☐ Dog kennels

☐ Pet shops

☐ Grooming shops

☐ Animal rides / exhibits

☐ Fowl and rabbit

☐ Large animal

☐ Breeding

☐ Stable

☐ Other (please specify)

2017 Super Survey

Shelter Services provided

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* 42. Intakes and outcomes for FY2017

Total Live Intake	
Dog Intake	
Cat Intake	
Other Intake	
Total Returned to Owners	
Dog RTO	
Cat RTO	
Total Cat TNR	
Total Public Adoptions	
Dog Adoptions	
Cat Adoptions	
Other Adoptions	
Total Transferred to Rescues	
Dog Transfers	
Cat Transfers	
Total Shelter euthanasia	
Dog Euthanasia	
Cat Euthanasia	
Other Euthanasia	

* 43. Do you have an active website to promote adoptions?

○ Yes

○ No

○ Not Applicable

* 44. Do you use other social media platforms to promote your agency and/or adoptions? If so, please elaborate:

* 45. Do you work with rescue groups or other shelters to encourage them to take animals from your shelter?

( ) Yes

( ) No

* 46. Do you release non-sterilized dogs and/or cats to rescue groups? (check only those that apply)

( ) No

( ) Yes

( ) Yes, but only medically compromised

* 47. Do you have steps in place to ensure that rescues are ultimately sterilizing the animals that they take from your shelter?

( ) Yes

( ) No

( ) Other (please specify)

[   ]

* 48. If you have a Lost and Found Program, do you have any of the following? (check only those that apply)

( ) Not Applicable

( ) Inter-active website

( ) Full time employee assigned daily

( ) Part time employee assigned daily

( ) Volunteer assigned daily

( ) Combination of staff and/or volunteer assigned daily

Other (please specify)

[   ]

* 49. Do you actively offer public education through any of the following? (check only those that apply)

○ No

○ School Programs

○ Community Associations / HOA Meetings

○ Community Events

○ Dissemination of Materials

○ Tours of Facility

○ Website

○ Other (please specify)

[   ]

2017 Super Survey

Veterinary Services

* 50. How many Spay / Neuter sterilizations were performed by your agency in FY 2017?

Dog adoptions [   ]

Cat adoptions [   ]

Cat TNR [   ]

Owned dogs for the public [   ]

Owned cats for the public [   ]

51. Do you microchip animals? (check only those that apply)

○ No

○ Mandatory with all adoptions

○ Optional with all adoptions

○ Mandatory with all return to owners

○ Optional with all return adoptions

○ Offered to the public as walk ups

○ Other (please specify)

[   ]

52. How many microchips did your agency implant in FY2017?

Dogs

Cats

Other

What are your fees?

* 53. What is your standard dog adoption fee?

* 54. Does your standard dog adoption fee include the following? (check only those that apply)

☐ Spay Neuter

☐ Bordetella

☐ Deworm

☐ Flea Treatment

☐ Rabies Vaccination

☐ License Tag

☐ Heartworm Test

☐ Parvo

☐ DHLPP Vaccine

☐ Microchip

☐ Heartworm Prevention

☐ Fecal Test

☐ Other (please specify)

* 55. What is your standard cat adoption fee?

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* 56. Does your standard cat adoption fee include the following? (check only those that apply)

☐ Spay Neuter

☐ License Tag

☐ Flea Treatment

☐ Rabies Vaccination

☐ Microchip

☐ Deworm

☐ FVRCP Vaccine

☐ Feline Leuk. / AIDS test

☐ Fecal Test

☐ Other (please specify)

[   ]

* 57. Are you authorized to deviate from your standard fees for promotions and/or special events?

◯ Yes

◯ No

◯ Other (please specify)

[   ]

* 58. Is there an adoption fee or pull fee that you charge rescues, if so what is it?

[   ]

* 59. Do you charge an owner surrender fee, if so how much?

Dog [   ]

Cat [   ]

Other [   ]

* 60. Do you charge an impound fee for owner redemption, if so how much?

Non-Sterilized Dog

Sterilized Dog

Non-Sterilized Cat

Sterilized Cat

Repeat Offender fee

* 61. Do you have a standard daily board fee, if so how much?

Dog

Cat

* 62. Do you have a standard daily rabies quarantine fee, if so how much?

* 63. Do you have a standard euthanasia fee, if how much is it and does it include disposal?

2017 Super Survey

Pet Licensing

* 64. Is your agency responsible for a pet licensing program?

○ Yes

○ No

* 65. How many tags are sold annually?

Sterilized Dogs	
Non-Sterilized Dogs	
Sterilized Cats	
Non-Sterilized Cats	
Dangerous Dogs	
Service Dogs	
Police Dogs	

* 66. What are your license tag fees?

Sterilized Dogs	
Non-Sterilized Dogs	
Sterilized Cats	
Non-Sterilized Cats	
Dangerous Dogs	
Service Dogs	
Police Dogs	

* 67. Is any part of your license tag program outsourced to a private company, if so to who and which functions?

* 68. Do you offer reduced fee services for the indigent and/or those on public assistance? (check only those that apply)

○ No

○ Adoption

○ Redemption

○ Spay Neuter

○ License Tags

○ Vaccinations

○ Other (please specify)

[   ]

2017 Super Survey

Disaster preparedness

* 69. Does your organization participate with Emergency Management organizations in disaster preparedness, such as evacuation exercies?

○ Yes

○ No

* 70. Does your county have pet friendly shelters to house people and pets at the same location?

○ Yes

○ No

* 71. If so, how many locations and what is the total capacity for animals?

[   ]

* 72. Does your agency offer shelter for owned animals during a disaster?

○ Yes

○ No

○ Other (please specify)

[   ]

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* 73. Do you have a shelter plan for pets in a disaster?

◯ Yes

◯ No

* 74. Do you provide a list of facilities who accept pets during a disaster?

◯ Yes

◯ No

* 75. Can your agency provide post-disaster help to distressed counties?

◯ Yes

◯ No

* 76. Who is your local ESF 17 Coordinator?

Name	
Phone Number	
Email address	

2017 Super Survey

Policies & Procedures

* 77. Does your County have an Ordinance prohibiting TNR?

◯ Yes

◯ No

◯ Other (please specify)

* 78. Does your agency actively support a Trap, Neuter, Release approach for feral cats?

◯ Yes

◯ No

◯ Other (please specify)

* 79. If your agency supports TNR, to what extent? (check only those that apply)

☐ Provide Spay and Neuter for caregivers

☐ Provide "low cost" Spay Neuter Services for caregivers

☐ Subsidize the cost of Spay Neuter through private veterinarians

☐ Disseminate educational materials

☐ Work to resolve nuisance issues

☐ Trap cats for purposes of TNR

☐ Other (please specify)

[   ]

* 80. What is your hold time for stray animals?

Stray dog with ID   [   ]

Stray dog with no ID   [   ]

Stray cat with ID   [   ]

Stray cat with no ID   [   ]

2017 Super Survey

Your FACA Membership

* 81. Are you satisfied with the benefits your agency receives from being a FACA member agency?

○ Yes

○ Other (please specify)

[   ]

* 82. What are some ways that FACA could improve existing services or programs that would be of greater benefit to your member agency, or other FACA members?

[   ]

* 83. What additional services would you like to see FACA provide to the membership?

* 84. Do you have any resources at your disposal that you could direct to help with FACA projects?

* 85. Do you ever receive donations in bulk over and above what your agency can use? If so, please explain or provide examples: