

½ day Sunday 2017 Session Descriptions and Speaker Bio's

Keynote Speaker – 4 Hour Session

Dogs Playing For Life: An Enrichment Program for Shelter Dogs featuring Play Groups – Sponsored by the Animal Farm Foundation. (*Session repeated from Saturday*) Dogs live to play...now let them play to live! Learn how play groups can enhance quality of life (for shelter dogs *and* their care-takers) and adoption matching while helping you to learn so much more about your dogs than how they play with other dogs. From working with over 170 shelters internationally and asking them about the impact of play groups, we've heard from shelters far and wide how the benefits far outweigh the perceived risks. This presentation is packed with video demonstrating how play groups are an enrichment tool, a training tool, an assessment tool and behavior modification tool that provide an efficient and effective way to best care for even large populations of sheltered dogs. Aimee Sadler is the Founder and CEO of DPFL with thirty years of professional animal training experience working with multiple species, from marine mammals to equine, with life-saving and improved quality of life for shelter dogs being her passion.

- **Presented by: Aimee Sadler** who is the Founder and CEO of Dogs Playing for Life. With thirty years of experience with multiple species in varying venues, Aimee has become an internationally recognized trainer and speaker specializing in shelter programs that enhance the quality of life for sheltered dogs (*and* their care-takers!) while creating safer shelter environments for canine handlers and ultimately reducing canine euthanasia across the country. Dogs Playing for Life Programming (featuring daily play groups for shelter dogs) is in increasing demand and has been introduced to over 170 shelters internationally. Aimee is a proud recipient of the 2011 Henry Bergh Leadership Award and has been inducted into the International Association of Canine Professional's Hall of Fame. DPFL has been featured in The Bark Magazine, the PBS series Shelter Me and is endorsed by HSUS.

2 Hour Session

The Emotional Impact of the Animal Care & Control Profession: Compassion Fatigue to Satisfaction – Compassion fatigue is a polar vortex for animal care and control professionals, whether you're in the field or in the shelter. This class takes a direct look at the emotional and complex aspect of compassion fatigue for animal care and control professionals. It explores how compassion fatigue directly affects us as well as how we can turn it into job satisfaction, thereby improving the lives of animals as well as ourselves. Learn how the joys and pains of the job often parallel each other. Class interaction and group discussion are an integral part of this class. Light hearted video in the presentation help set a positive mood and handouts are available to all. We'll laugh, we'll cry, we'll learn!

- **Presented by: Rob Leinberger**, who has an amazing girlfriend, two children, a dog, a cockatiel, a bearded dragon, and a red-footed tortoise. He's an Eagle Scout and worked as a veterinary assistant during high school. In December 1991, he became an Animal Control Officer for Chesterfield County. Rob joined Richmond Animal Care & Control in January 2016 as the Animal Control Supervisor. He teaches an animal control basic course for new animal control officers in the region. Rob has an Associate's Degree in Police Science and a Bachelor's Degree in Human Resource Management. In 2011, he completed a Master's Degree in Human Resource Management at the University of Richmond. In October 2009, he was elected to the board of directors for the Virginia Animal Control Association and is the past President. In September 2012, Rob joined the board of directors for the National Animal Care & Control Association and currently serves as President.

2 Hour Session

Return to Field: Putting Theory into Action Saving Cats – Is your shelter looking to start or expand a community cat diversion/TNR program? Cameron Moore of Target Zero has taken over 25,000 cats through such a program in Jacksonville, FL, and will be sharing the data behind her recommended program design with those who want to implement shelter diversion and TNR programs for cats in their communities. Learn about policies that make sense for community cats, shelter cats and shelter dogs (yes - this program benefits shelter dogs too)!

- **Presented by: Cameron Moore**, Target Zero. Before joining Target Zero, Cameron Moore spent six years working as the Program Director for First Coast No More Homeless Pets (FCNMHP), the largest high volume spay/neuter clinic in the country performing over 25,000 surgeries annually. FCNMHP's mission is to end the euthanasia of dogs and cats in the city shelter and surrounding areas. While in this role, Cameron implemented many lifesaving programs that directly impacted intake and live release at the shelter, helping the City of Jacksonville achieve and maintain a live release rate of over 90%. She oversaw programs involving targeted spay/neuter initiatives, community cat diversion, surrender prevention, adoption programs and kitten nurseries which have evolved into the Target Zero pyramid. In 2008, Cameron launched the Feral Freedom program in Jacksonville Florida which has successfully sterilized over 26,000 community cats that have entered the shelter system and returned them to their outdoor home. As an animal welfare consultant with Target Zero, Cameron enjoys helping communities find ways to not only improve the live outcomes of shelter animals but to help prevent homelessness and keep pets out of the shelters and with families who love them. Cameron holds a Bachelor of Science degree from Kennesaw State College in Public and Social Services. She founded a nonprofit cat rescue organization called Lucky Cat Adoptions in 2005 and has successfully found homes for over 7,700 cats. Her experience running a nonprofit rescue organization and at FCNMHP focusing on ending shelter euthanasia give her a unique perspective achieving the Target Zero mission.

2 Hour Session

Conflict Resolution – Conflict occurs between people who are seeking different goals or outcomes to a situation. It is inevitable, and as relationships become closer and more personal, more conflicts occur, trivial complaints become more significant, and feelings become more intense. The workplace is often the perfect setting for conflict to occur, and this is intensified given the nature of our work. Communication between individuals can either escalate or resolve conflict between parties, therefore successful resolution of conflict requires proper training and effective communication skills. Once engaged in conversation, an effective conflict manager can employ general and specific techniques to resolve the conflict and create a win-win situation for all parties involved. This block will provide a basic knowledge of the different types of conflict animal care and control employees may encounter in the field, shelter, or between employees. Participants will be given tools and techniques to effectively identify and resolve conflict. Effective conflict resolution skills are important in every aspect of the organization can increase officer safety, compliance with laws and regulations, decrease citizen complaints, and increase employee satisfaction and retention.

- **Presented by: Daniel Grossi**, Collier County Domestic Animal Services. Dan is a retired police sergeant who served as a hostage negotiator and was a member of the agencies crisis intervention team. In these roles, he successfully negotiated many critical incidents throughout his career. Over the years, he realized that the same skills and techniques used to negotiate with a hostage taker or barricaded subject can be used to resolve other conflicts such as a customer or employee complaint. He has identified some key aspects of the negotiation

process that can be applied to any conflict in order to facilitate a resolution. As a Doctoral student at Northcentral University, Dan has focused his studies on integrating key components of crisis intervention into private businesses to aid in conflict resolution and customer service. He is currently the Animal Control Supervisor at Collier County Domestic Animal Services, overseeing 10 Animal Control Officers, 1 Licensing and Compliance Officer, and 1 Dispatcher.

2 Hour Session

Best Practices for Transport of Companion Animals - The transport of animals from places where demand is low to regions where demand is much higher continues to expand as a life-saving tool. In late 2015 The Society of Animal Welfare Administrators (SAWA) brought together a group of experts to determine the very best way to accomplish such transports so that the best interests of the individual animals as well as the “source” and “destination” communities were served. The Best Practice document that resulted will provide solid guidance to those organizations already engaged in transport or those considering jumping on board. Hear from an expert in the transport world how to best use this powerful tool.

- **Presented by: Kristen Limbert**, Senior Director of the ASPCA’s Animal Relocation Initiative, a program that helps facilitate the transfer of shelter animals from areas of oversupply, to areas where they are more likely to be adopted. Kristen joined the ASPCA in 2007 as the Coordinator for the Humane Education Department. In 2009, after volunteering with the Disaster Response Team for a year, she transitioned into the role of Operations Manager for the newly formed Field Investigations and Response (FIR) Team. As a member of FIR, Kristen was involved in several large-scale animal rescue operations, including natural disasters, dog- and cockfighting raids, puppy mill investigations, large scale hoarding operations and cases of horse abuse and neglect. Part of her role with the FIR team was to facilitate the export and placement of the hundreds of animals rescued to the partner groups that helped to find them permanent homes. It was that experience and interest that led her to her role on the Animal Relocation Team, starting in April of 2011. Kristen is now able to focus on facilitating the rescue of animals who, while not necessarily the victims of animal cruelty, are still a population at incredible risk in shelters nationwide. She oversees ASPCA relocation efforts in Los Angeles and along the East Coast, and routinely works with groups across the country to increase the quality and quantity of their animal transports. Kristen resides in Asheville, NC with her partner Kathryn, their 2-legged toddler triplets, Hayden, Hudson and Hazel, their dog Lila, and cat, Indy.